

Enablement Toolkit: Integration

February 8th, 2024

How this integration benefits us

When we get this right, our people, patients and communities will be positively impacted by the change.

Our Team Members

- Upskill with **enhanced training opportunities** and **leadership development** programs
- Learn **best-in-class systems** used across the industry (i.e., Epic, Workday/UKG)
- Adopt **standard practices** and tools for **greater efficiency**
- Help empower the organization with a strong financial standing **fit for the future**
- Be **better equipped with resources** to serve your patients and improve quality of care

Patients

- Increase patient satisfaction with **streamlined processes and new technical capabilities**
- **Improve the experience** with the fresh feel of WMCG, whether in person or online
- Enhance **quality outcomes** with simple ways to reach our ecosystem of care
- Continue to place patients at the **center of all we do while continuing to innovate and evolve**

Communities

- Maintain a **strong commitment** to a **top-tier** research university, well respected as a destination of choice for healthcare, discovery, creativity and innovation
- Expand in Columbia County, **meeting growing regional** needs by providing a new 100-bed hospital and medical office building
- Attract **world-class talent** to our facilities and build a robust network of care

Integration overview

Seamlessly integrating WHS and WMCG is an ambitious goal but with our keen focus on strategic change, culture and communications we will have a lasting impact on our team members and the communities we serve.

Integration Overview and Objectives



Support and enhance a commitment to the provision of **high-quality healthcare services** throughout the State of Georgia and better provide services to underserved populations



Expand the clinical platform, including a new state-of-the-art hospital in Columbia County, using the **newest technology and equipment** to prepare future healthcare professionals



Share the **vision of the Medical College of Georgia**, allowing it to carry out its **health science educational missions and objectives**



Provide **resources to enhance** Augusta University's recognition as a **best-in-class research university**

1,600+
Provider Networks

30,000+
Team Members

Serving patients via:

3,490+ *Licensed Beds*



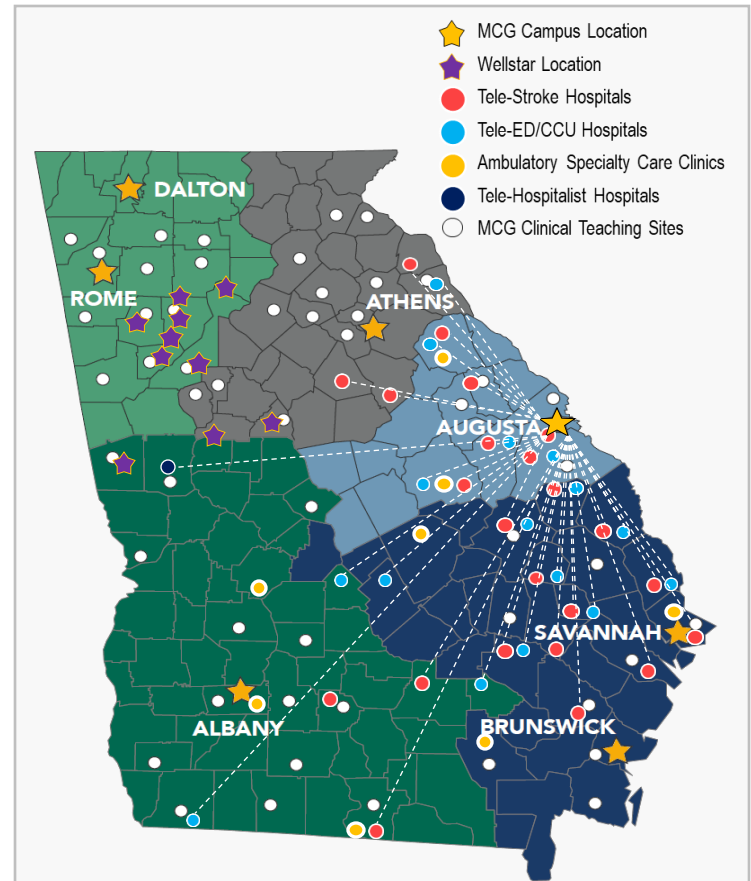
14+ *In-Patient Facilities*



35 *Imaging Centers*



Our New Landscape



Leader Involvement

Leaders from across both WMCG and WHS are actively involved as functional teams and executive leaders.

Information Technology	Facilities / Construction	Operations	Shared Services / Finance	Community Outreach	People & Culture
Bill Bellando, Joe Braud, Sandra Lucius, Bob Speakman	Kem Mullins, Robin Saxon, Scot Brooks	Mary Chatman, Snehal Doshi, Dr. Barry Mangel, Jen Giusti, Susan Thurman	Jim Budzinski, Michael McCullough, Jason Siedman, Barbara Corey, Joe Reppert	Julie Teer, Sharon Robinson, Stephen Vault, Dave Preston	David Jones, Danyale Ziglor, Susan Grant, Mark Rowe, Laura Dannels
Wayne Sellers, Heather Roszkowski, Terri Glaze	Jennifer Miller, Chris Miller	Susan Grant, Dr. Thad Wilkins, Dr. David Fallaw, Ginger Hawkins, Mark Schreiber, Dr. Phillip Coule	Jamie Coffee, Jennifer Ruda, Patty Whitmarsh, Jen Coursey	Dr. Russell Keen (AU), Dr. Christopher Johnson (AU), Erin Spillman	Lisa Mitchum, Dr. Jackson Drumgoole
Physician Enterprise	Legal	Physician Integration Advisory	Synergy / Performance Improvement	Communications & Change Management	
Dr. Hank Capps, Dr. Valeri Akopov, Dr. Alan Muster, Dr. Barry Mangel, Dr. Joel Shu, Thomas Draper, Kim Taaca, Beth Papetti, Jessica Kovalesky, Brandi Allen, Denise Janus, Bobby DeCoux	Leo Reichert, Beth Kost, Jason Stevens, Carol Todd	Ralph Turner, Alan Muster	Beth Loudermilk	Leo Reichert, Tonja Bridges, Laura Dannels	
Dr. Brian Annex, Dr. Charles Howell, Dr. Dean Seehusen, Dr. Natasha Savage, Dr. Phillip Coule, Donna Fields	Madeline Wills	To be confirmed	To be confirmed	To be confirmed	

Wellstar

Wellstar MCG

FAQs

Questions	What to Know
<p>Why is this the right time to integrate?</p>	<p>Integrating with Wellstar now brings greater efficiency, effectiveness and satisfaction with streamlined processes, best-in-class technology, and enhanced learning and development opportunities. With the everchanging healthcare landscape, state-of-the-art facilities and technologies to serve our patients will help attract and retain the world's finest healthcare professionals and those that enable them. Integrating now positions us well to evolve as technology advances and more efficient ways to provide care emerge.</p>
<p>What are the benefits of this integration?</p>	<p>The integration supports and enhances our commitment to providing high-quality healthcare services locally and throughout the State of Georgia for all patients, including those traditionally underserved, by bringing the latest technology and equipment to better prepare healthcare professionals. The underserved will have greater access to care through our enhanced care network through this integration. Our new state-of-the-art hospital and medical offices in Columbia County will directly address growing regional needs and attract world-class professionals to come practice medicine at our facilities.</p>
<p>How will this impact the way we work today?</p>	<p>The integration provides an opportunity to be flexible and enhance the way we work today. We want to upskill on new systems and become more collaborative and efficient to better allow ourselves to provide patient care.</p>
<p>How will employees be trained prior to scheduled go-lives?</p>	<p>Training roles, responsibilities, structures and detailed schedules are being established. This information will be shared with you and your teams as we mobilize.</p>
<p>Is my leadership involved in this integration?</p>	<p>Leaders from across the organization are involved in the strategy, planning and execution. We are taking a methodical approach to understand the nuances of each area and ensure specific needs of the organization's people are prioritized and addressed <i>(see slide 4 for additional detail)</i>.</p>
<p>Who should I contact with questions about the integration?</p>	<p>Your direct manager is your best resource for answering – or finding the answer to – any questions related to the integration.</p>
<p>What can be done now to prepare for a successful Integration?</p>	<p>We are committed to making this integration as seamless as possible, minimizing disruption to day-to-day activities, and making it easier for team members to serve patients, providers and the community effectively and efficiently. Right now, our ask is for every team member to stay tuned for more communications and be prepared to take an active role when necessary.</p>
<p>When can I expect to learn more?</p>	<p>Our team members are a critical part of our success, and we commit to keeping you informed as more information becomes available and the Integration reaches its milestones. We will engage you and your teams well in advance of scheduled conversion dates to ensure you are ready and able to be successful in the new environment. You may also reach out to your leadership if you have specific questions.</p>

Our Path Forward



Building the Foundation

- Initiate awareness campaign, stakeholder engagement and organizational change management planning
- Stand-up program governance for integration activities
- Define integrated project plan

Business Systems Integration

- Move to Wellstar instance of Microsoft - which includes new email addresses
- Migrate business data and applications to Wellstar systems
- Implement Workday / UKG for WMCG HR, Finance, Supply Chain, and Timekeeping

Clinical Systems Integration

- Implement Epic Electronic Health Record (EHR) across WMCG including unification of key clinical and revenue cycle workflows
- Implement supporting third party clinical systems (e.g., Obix)
- Inventory and integration of WMCG biomedical devices

Non-Clinical Applications Go-Live

Epic Go-Live

